

## CoGo Membership Money Back Guarantee

CoGoJets.com connects like-minded travelers with flight sharing opportunities every day. That is why we have made joining the CoGo Community risk free.

Purchase a 1-year membership and receive our Money Back Guarantee. If you have not matched flight proposals with any other members in the 12 month period following your account activation, you may be eligible to obtain a refund for your GoGoJets.com membership.

Refund requests must be postmarked within 14 days following the 1<sup>st</sup> anniversary of your membership purchase date. **Requests must be submitted via postal mail to: CoGoJets, LLC 11516 Miracle Hills Drive, Suite 201, Omaha, NE 68154 ATTN: Money Back Guarantee.** If you receive a refund, your membership access will be cancelled immediately.

Additional limitations apply.

**Membership Money Back Guarantee Terms.** As described below, Individual members who purchased memberships during the valid period of the program and meet all of the following Eligibility/Limitations and Refund Process terms and conditions are eligible for CoGoJets.com Membership Money Back Guarantee (the "Guarantee").

**Eligibility / Limitations.** To be eligible for the Guarantee, each of the following conditions must be met:

- a. The membership must be purchased on the CoGoJets.com website as part of a membership that includes the Money Back Guarantee offer. The Guarantee only applies to the 1<sup>st</sup> year membership purchase and not renewals for subsequent year's memberships.
- b. The member must have made a "Good Faith Effort" to post or join members' flight negotiations during the first 12 month period of membership.
- c. "Good Faith Effort" will be defined as (i) accessing the CoGoJets.com website on a monthly basis and (ii) originating or joining at least (2) proposed flight listings during each of the 12 months of membership.
- d. The membership must have been purchased on or after December 22, 2008. The Guarantee does not apply to memberships purchased prior to December 22, 2008.
- e. The membership must have been purchased by an Individual or Corporation and not a Broker or Operator.
- f. The member must satisfy all provisions of the "Membership Money Back Guarantee" Terms and Conditions.
- g. Only one Guarantee refund per membership.

**Refund Process.** Individual members who meet the Guarantee Eligibility/Limitation requirements may

request a refund by following the process described below. Refunds will be granted only if all of the instructions below are followed.

- a. Refund requests must be sent via postal mail to CoGoJets, LLC, Attn: Money Back Guarantee, 11516 Miracle Hills Drive, Suite 201, Omaha, NE 68154. No requests via e-mail, fax or in person will be accepted.
- b. Refund requests must be postmarked no earlier than 366 days after the membership purchase date on CoGoJets.com and no later than 14 days after the 1<sup>st</sup> anniversary date of the original membership purchase.
- c. Refund request must include the following information; Date of original purchase, credit card type, and billing address and phone number for the member, signed and dated by the member. Incomplete or unsigned refund requests will not be accepted.
- d. The refund will be credited to the credit card used for the membership purchase.
- e. The membership access will be cancelled from the CoGoJets.com site when the refund is issued.

**CoGoJets, LLC shall, in its sole discretion, determine whether all requirements for the Guarantee have been satisfied and may terminate or modify the Guarantee program on a prospective basis at any time. The act of submitting a refund request does not ensure that a refund will be issued.**